



Product Update Bulletin #25

Product: Jabra Biz 2400II
Subject: EoM of Biz 2400 II USB BT Headsets and Link 280
Date: September 14th, 2020

End of Manufacturing of Biz 2400 II USB BT Headsets and Link 280

Dear distribution partner,

Due to the discontinuation of a key component used in the Biz 2400 II USB BT headsets and Link 280 enabler, we are announcing the End of Manufacturing of these products. The regular CC USB and QD versions of the Biz 2400 II are unaffected, and will continue to be a part of the Jabra Contact Center portfolio.



End of Manufacturing Date

Based on current demand, the remaining inventory of components for production will be used up in March 2021. Accordingly, final orders will need to be submitted by December 30, 2020.

Product	Item No.	Region	Last-time buy deadline	EoM date
Jabra BIZ 2400 II USB Mono BT MS (3-in-1)	2496-823-209	Global	December 30 th , 2020	March 31 st , 2021
Jabra BIZ 2400 II USB Mono BT (3-in-1)	2496-829-209			
Jabra BIZ 2400 II USB Duo BT MS	2499-823-209			
Jabra BIZ 2400 II USB Duo BT	2499-829-209			
Jabra LINK 280	280-09			

Expected AMS End of Life Date

The estimated AMS End of Life date, defined as the date when after-market support for a product will end, is September 30, 2024. This is dependent on when the last product is sold and may also be affected by other factors such as extended availability agreements.

Product Alternatives

Depending on customer use-cases, there are various alternatives that can be found within the wider Jabra portfolio. See below for recommended alternatives according to specific needs and use case.

Alternative Solutions for EoM Products – Contact Center Use Case (Assumes Bluetooth Not Required)

Product name	Item No.	Direct Alternative Replacement	Alternative Item No.
Jabra BIZ 2400 II USB Mono BT MS	2496-823-209	Jabra BIZ 2400 II USB Mono CC MS	2496-823-309
Jabra BIZ 2400 II USB Mono BT	2496-829-209	Jabra BIZ 2400 II USB Mono CC	2496-829-309
Jabra BIZ 2400 II USB Duo BT MS	2499-823-209	Jabra BIZ 2400 II USB Duo CC MS	2499-823-309
Jabra BIZ 2400 II USB Duo BT	2499-829-209	Jabra BIZ 2400 II USB Duo CC	2499-829-309
Jabra LINK 280	280-09	Jabra LINK 260	260-09

Alternative Solutions for EoM Products – Office / Task-Based Use Case (Assumes Bluetooth Required)

Product name	Item No.	Direct Alternative Replacement	Alternative Item No.
Jabra BIZ 2400 II USB Mono BT MS	2496-823-209	Jabra Evolve 65 MS Mono	6593-823-309
Jabra BIZ 2400 II USB Mono BT	2496-829-209	Jabra Evolve 65 UC Mono	6593-829-409
Jabra BIZ 2400 II USB Duo BT MS	2499-823-209	Jabra Evolve 65 MS Stereo	6599-823-309
Jabra BIZ 2400 II USB Duo BT	2499-829-209	Jabra Evolve 65 UC Stereo	6599-829-409
Jabra LINK 280	280-09	-	-

Questions?

If you have any questions, please do not hesitate your local Jabra Distribution Account Manager.

